

## **OCME PORTAL - MAINTENANCE AND SCHEDULED DOWNTIME NOTICE**

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OCME PORTAL STAFF

Dear OCME Portal Users,

Please be advised that the OCME Portal will undergo scheduled system maintenance to implement technical upgrades.

### **Maintenance Window**

**Date:** Friday, March 27, 2026

**Time:** 8:00PM – 11:00PM

### **Affected Services**

***OCME Portal: Unavailable during the maintenance window.***

### **Expected Impact**

During this time, users will not be able to access the OCME Portal. These upgrades are primarily behind the scenes and are intended to improve system performance, stability, and reliability. Once maintenance is complete, users will notice a refreshed, modern look to the portal, while all existing workflows and functionality will remain the same.

### **User Action Required**

Please save any in-progress work and log out of the OCME Portal prior to the start of the maintenance window. Plan your work accordingly, as the system will not be accessible during this time.

### **Alternative Workflows**

If needed, please plan to complete time-sensitive work either before or after the maintenance window. No alternative systems will be available during this outage.

### **Contact Information**

If you have questions or experience any issues after the system becomes available, please contact the Stonewall Solutions Support Team at:

Email: [support@stonewallsolutions.com](mailto:support@stonewallsolutions.com)

Phone: 401-475-9776

Thank you for your patience and cooperation as we work to enhance the OCME Portal.